

COVID SAFE SOUTH AUSTRALIA

Frequently Asked Questions

Emergency Management (Cross Border Travel No 10) (COVID-19) Direction 2020



Entering South Australia?

	WA	NT	QLD	TAS	NSW	ACT	VIC
Visitors	✓				⚠		✗
Essential travellers	✓				⚠		⚠
SA residents returning	✓				⚠		✗
	Must have been in WA, NT, QLD or TAS for 14 days prior to entry in to SA, and have not travelled through NSW, ACT and VIC.				Restrictions apply.		SA residents returning from Victoria or visitors from Victoria are not permitted to enter SA. Restrictions apply for essential travellers.

This is a guide only. Go to sa.gov.au to view the information for your personal circumstance.

Information correct as at 12 pm, 28 July 2020.

Travellers from which states have no restrictions upon entering South Australia?

People who arrive from low community transmission zones such as Northern Territory, Queensland, Western Australia and Tasmania and have for the 14 days prior to arrival **not been** in any other place other than a low community transmission zone, do not have any restrictions to enter South Australia.

What is the online pre-approval process? Do I need to complete it?

Yes. If you are travelling into South Australia, by road or via the Adelaide airport, you need to complete the [cross border travel registration](#) prior to your arrival.

Who is allowed to enter South Australia from Victoria?

As of 12:01am Wednesday 29 July, only Essential Travellers are permitted to enter South Australia from Victoria.

Note: For persons escaping domestic violence or providing support to a family member who is experiencing domestic violence or where the entry is reasonably necessary for the purpose of

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dealing with circumstances arising out of domestic violence, a person can enter but must self-quarantine for 14 days upon entry into South Australia.

I am a South Australian resident currently in Victoria and want to return to South Australia. Does that make me an Essential Traveller so I can come home?

No, being a South Australian resident does not make you an Essential Traveller. As of 12:01am Wednesday 29 July, only Essential Travellers are permitted to enter South Australia from Victoria.

I live on the Victorian border, how far can I travel into South Australia?

As from 12:01 am Wednesday 29 July 2020, a person will only be eligible for Cross Border Community status if they reside within **40km** of the Victorian/South Australian Border.

Cross Border Community Members may only move between Victoria and South Australia for the following purposes:

- Employment or education;
- Providing or receiving care and support;
- Obtaining food, fuel, supplies or medical care.

A Victorian Cross Border Community Member must not travel more than **40 km** into South Australia.

A South Australian Cross Border Community Member who travels more than **40 km** into Victoria, ceases to be a cross border community traveller, and must complete 14 days self-quarantine upon returning to South Australia.

I live on the New South Wales border, how far can I travel into South Australia?

As from 12:01 am Wednesday 29 July 2020, a person will only be eligible for Cross Border Community status if they reside within **50km** of the New South Wales/South Australian Border.

Cross Border Community Members may only move between New South Wales and South Australia for the following purposes:

- Employment or education;
- Providing or receiving care and support;
- Obtaining food, fuel, supplies or medical care.

A New South Wales Cross Border Community Member must not travel more than **50 km** into South Australia.

A South Australian Cross Border Community Member who travels more than **50 km** into New South Wales, ceases to be a cross border community traveller, and must complete 14 days self-quarantine upon returning to South Australia.

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Will roads into South Australia from Victoria be closed?

Roads from Victoria, both sealed and unsealed roads have a static check point or hard road blocks to stop people getting into the state. Police patrols will be assisted by Australian Defence Force at some sites.

How long will the new South Australia / Victoria border restrictions be in place for?

It is unknown how long these hard border restriction will be in place – it will be regularly monitored.

These border restrictions are in place due to the significant increases in cases of COVID-19 in Victoria. By enforcing tighter border restrictions between South Australia and Victoria, we minimise risk of COVID-19 entering South Australia.

When will the border between South Australia and New South Wales and the Australian Capital Territory be opened?

South Australia's border restrictions remain in place for NSW and the ACT, and a date is unknown for easing these border restrictions.

NSW and ACT residents may still travel to South Australia, but are subject to 14 days self-quarantine upon their arrival and are required to complete a cross border pre-approval form.

We will continue to keep people informed about these border restrictions.

What happens if someone breaches their requirements to minimise the spread of COVID-19?

Anyone caught breaching their requirements to minimise the spread of COVID-19 will be subject to a warning and/or expiation notice by the relevant authority.

Can I come to South Australia to visit a critically or terminally ill family member or for a family members funeral?

Yes, if your immediate family member is critically or terminally ill member of the person's or you are coming to attend the funeral of an immediate family member, you enter South Australia as an Essential Traveller.

Essential Travellers from Victoria are required to seek approval from SA Health and where they proposed to visit a health care, disability care or residential care facility the relevant facility must be aware of the proposed visit.

Note: Attendance is permitted at the funeral service and not any other activity (such as a wake) and the person must wear a face mask (covering mouth and nose) in South Australia when coming into contact with the public.

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Half of my farm is in South Australia, the other half Victoria, can we use prohibited roads to access our farm?

Primary Producers living on the South Australia / Victoria border are able to use otherwise prohibited roads when they are travelling to parts of their property to check stock or undertake farming activities. Those roads are not open to other members of the community.

Which roads am I permitted to enter South Australia from Victoria on?

Victorian residents, other than Essential Travellers, are not permitted to travel to South Australia. Checkpoints or road blocks will be set up at all border crossings between South Australia and Victoria.

Travellers must enter South Australia by one of these roads:

Sturt Highway, Yamba
Wentworth Road, Renmark
Mallee Highway, Pinnaroo
Dukes Highway, Wolseley
High Street, Frances (which terminates at Minimay—Frances Road, Frances)
Wimmera Highway, Laurie Park
Edenhope Road, Wrattontully
Casterton Road, Penola
Glenelg Highway, Myora
Princes Highway, Glenburnie
Glenelg River Road, Donovans/Nelson
Lindsay Point Road—Lacey Avenue, Murtho
Summerton Road—Mulcra Road (becomes Panitya North Road), Pinnaroo
Wolseley Road—Serviceton North Road, Wolseley
Binnum—Benayeo Road, Binnum
Shepherds Road—Kybybolite Road, Kybybolite
Langkoop Road—Casterton-Naracoorte Road, Koppamurra
Derghom Road—Dorodong Road, Penola
Mingbool Road, Pleasant Park
Caroline Road, Caroline
Dry Creek Road, Caroline

I live in New South Wales and want to move to South Australia. Can I?

Yes, provided that you didn't travel via Victoria. You must self-quarantine for 14 days upon arrival.

I live in the ACT and want to move to South Australia. Can I?

Yes, provided that you didn't travel via Victoria. You must self-quarantine for 14 days upon arrival.

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I am an Essential Traveller and have submitted the Cross Border Travel Registration but am yet to get my confirmation of status? Can I still enter South Australia?

SA Police have received an unprecedented number of Cross Border Travel Registrations.

Consequently, we are currently experiencing a delay in application processing times. All Cross Border Travel Registrations will be processed as quickly as possible.

If you have already completed the Cross Border Travel Registration, please commence your travel plans to South Australia and have all relevant documentation/evidence available to present to SA Police.

On arrival in South Australia, Essential Travellers will be processed by SA Police to verify identification and their purpose of travel.

Can I pass through South Australia via car from NSW?

Yes. If you are entering South Australia (other than from Victoria) who are passing through the State by the most direct and practical route and means. The person must:

- Have permission (if relevant) to enter the State or Territory that they are passing through South Australia to enter;
- Not have been in Victoria 14 days prior to entering South Australia.

Evidence of a permission to enter another State or Territory under this clause is required.

Essential travellers who are passing through are not required to submit to a COVID-19 test.

Can I pass through South Australia via car from Victoria?

No. Passing through no longer applies to travellers from Victoria.

I live in Portland. Can I enter South Australia?

No. A Victorian Cross Border Community Member must not travel more than **40 km** into South Australia.

I am a specialist worker. Can I enter South Australia as an Essential Traveller?

Yes. Specialist workers in essential sectors are permitted to enter South Australia if they are required for the maintenance of operations in essential sectors as mining, oil, gas, energy, water, agriculture, or other primary industries or telecommunications. This class of essential traveller also includes Seasonal workers (e.g forestry workers, fruit pickers or shearers).

A detailed table with requirements for this category can be found [here](#).

Is it mandatory to get the COVID-19 test if I am entering South Australia?

The requirement for COVID-19 testing has expanded to include all classes of Essential Travellers. Commercial Transport and Freight (general and Victorian Residence); Remote and

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Isolated workers; or Cross border community members who must now produce evidence to an authorised officer (on request) of a COVID-19 test, or test result, in the preceding 7 days.

Essential travellers who are passing through are not required to submit to a COVID-19 test.

Note: This does not apply to children under the age of 16, however it is strongly recommended.

However, if you are experiencing the following symptoms, no matter how mild, get tested for COVID-19: Fever or chills, Cough, sore throat, Runny nose, shortness of breath, loss of taste or smell.

Failure to comply with this direction is an offence.

A detailed table with requirements for all Essential Traveller category can be found [here](#).

What are the testing requirements for NSW/VIC/ACT Essential Travellers?

Essential Travellers in categories defined as Commercial Transport and Freight, Remote and Isolated Workers or Cross Border Community Members must produce evidence to an authorised officer of a COVID-19 test having been taken or a result of a test within the last 7 days.

Essential Travellers in categories defined as Commercial Transport and Freight, Remote and Isolated Workers (NSW/ACT only) or Cross Border Community Members **do not** need to self-quarantine while awaiting COVID-19 test results **UNLESS** they have symptoms.

A detailed table with requirements for all Essential Traveller category can be found [here](#).

How and where do I self-quarantine?

You can only leave self-quarantine to obtain urgent medical care or medical supplies, to get tested for COVID-19, or for any other emergency situation.

You must ensure no one else enters or stays at the place you are self-quarantining unless:

- they usually live there and you need to provide care/support to them, or receive care/support from them, or
- they are also self-quarantining, or
- your place of self-quarantine is appropriately set up so you do not have contact with others.

Because we need to minimise the number of people you are in contact with, you may need to make arrangements for yourself or other household members to stay somewhere else.

What are the requirements (face mask, self-quarantine etc) for each of the Essential Traveller categories?

There are different requirements for each category of Essential Traveller. The Cross Border page has a table for reference that details requirements for each category. View it [here](#).

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What are the costs for hotel quarantine?

Travellers will be charged \$3000 for one adult. Additional occupants can be added as follows:

- Additional adults: \$1000 each
- Each additional child: \$500 each
- Children under 3: no additional cost.

For example: a family of 2 adults and 2 children over the age of 3 would pay \$5000.

For example: a family of 2 adults and 4 children over the age of 3 would pay \$6000.

At the end of quarantine, travellers will receive an invoice for the cost recovery, to be paid within 30 days.

People already in hotel quarantine prior to these announcements will not be charged. This charge is not retrospective.

What if I booked my flight before the announcement, do I still have to pay for the accommodation?

If, before 12:00pm 13 July 2020 ACST you have a confirmed international arrival date into SA, even if you arrive on or after 12.01am 18 July 2020 ACST you will not be required to pay the quarantine accommodation fee. Evidence will need to be supplied.

You will still be required to quarantine in the government-arranged accommodation for the duration.

I travelled to South Australia for work, can my employer be invoiced for my quarantine fee?

The quarantine fee invoice will be issued to the individual who was in quarantine. It cannot be re-issued in your employer's name. It is the responsibility of the individual and employer to determine who will pay the invoice.

Where can I undertake a COVID-19 test?

A small number of p stations will be located at major border checking stations or other alternative locations, for a full list of available locations visit the [SA Health website](#).

Which Essential Travellers must keep a record of close contacts?

All Essential Travellers, except those that are classified as:

- National and State Security and Governance where they are residents of Victoria;
- Emergency Service Workers and Remote and Isolated Workers; and
- Cross Border Community Members

Must maintain close contact records for the 14 days after arrival, and keep those records for a further 28 days after that.

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The records must be retained for a period of 28 days from the end of the period for which the records must be kept and be provided to an authorised officer on request. See the direction for further details.

What is the cut off for South Australian residents who are in Victoria to be allowed back into South Australia?

From 12:01am Wednesday 29 July 2020, South Australian residents will no longer be able to return to South Australia from Victoria. Only Essential Travellers will be able to enter South Australia from Victoria.